

IHS Maritime information Quality Goals & Metrics Report for the current Quarter 2013

Recent Activities

Ship Ownership & Management

- Companies without personnel data are being targeted by our SME's using a variety of sources in line with Data Protection Laws. *[completeness/currency]*.
- E-mail test audits are being conducted to ensure the details appended to a company record are correct *[correctness/currency]*.
- Companies without published e-mail addresses have 'Contact Us' pages which we are starting to collate. There are now 800+ recorded on our database.
- Company Register sources are being frequently utilized to scrutinize complex incorporation data, with an emphasis on tax havens, such as Marshall Islands, Panama and Liberia. Over 10,000 have been verified in the last 12 months *[Correctness]*.
- All automatic weekly data feeds from IACCs are successfully loaded (currency). Our SME's review exception reports each week and scrutinise an average 700 records *[correctness]*.

Newconstruction

- Class has been identified as a key field in our communication with shipyards through our Shipbuilding Return process.
- Data is vital for classification societies and government bodies to understand the quality and fleet dispersal.
- The impact economically on the world orderbook meant we were unable to increase coverage of Class for Cargo Carrying vessels under construction to 90%, specific to China Region in 2012. Our focus will remain in 2013 and December showed the first increase in orders month on month since 2008, promising turn of events, we currently show 86% coverage in the China Region *[Completeness]*.
- The team continue to strive to update all vessels, specifically those 20,000GT and above (effective date) within 10 days of ships completion (delivery date), over past 30 days *[correctness]*.

Characteristics

- A new field, Fuel consumption is actively being reviewed by our team of experts and 79% of Tankers, Bulkers and Containership vessels of 10,000DWT and above is available in IHS Maritime data products by end of Q4 2013. *[Completeness]*.

Ship Registration & Classification

- We are measuring the time in which it takes us to update our major data sources from receipt, with the aim of averaging 8 days or less by Q4. *[Currency]*.
- In addition to the above we are measuring the volume of records/data attributes matched from incoming data sources and aim for 97% across ship registration, ownership and class data. *[Correctness hit 98% for Q2]*.

Ports & Berths

- Our SME's will be targeting the top 72 ports by throughput, as these ports handle the majority of the World's sea trade and therefore are of the most importance to our client base.
- Maximum length of vessels accessing ports/harbours is an important piece of data for those engaged in maritime operations. Team aims to raise this by 6% to 45% by Q4. *[Completeness]*.
- Our Penang team will continue to target those B and C ports on the database where the average age can be decreased *[Currency]*.

IMO Numbering Schemes

- IMO Company &/or Registered Owner requests responded to within 3 working days stated on the website, 100% of the time *[Currency]*.
- Our SME's have reduced the turnaround of IMO ship requests to just two days, under the five days quoted on the website *[Currency]*.