

# Quality is more than our business. It's our passion.

We pursue quality in everything we do. We strive to produce and deliver data that you can count on, and we've made a commitment to keep improving every day. That's why we created our Quality Program.

## Tell us when we've missed the mark

If you find a qualifying data omission or discrepancy in our corporate, market or financial information, we want to be the first to know about it. We run over 155,000 automated data quality checks, and content is reviewed multiple times before publishing. If something seems off in our data, please let us know.

### A data quality issue is public company data or proprietary data that:

- Is incomplete
- Has not been updated within our standard timelines
- Contains textual errors or typos resulting in incorrect content
- Contains inaccurate numbers in financial fields or ratios

### The Quality Program does not cover:

- Regulated content
- Non-public information
- Private company data in the S&P Capital IQ Pro platform with a few exceptions

## \$50 rewards for verified data mistakes and omissions

We offer clients a \$50 reward for each data quality issue that is successfully validated. For each data discrepancy that is verified, you can choose to receive the reward in one of two ways:

- A digital gift card
- A donation in the amount of the reward through the S&P Global Corporate Responsibility department

Multiple rewards may be aggregated and distributed in a lump sum.

## We take your feedback seriously

To report a data discrepancy and participate in our Quality Program, contact our support team at [support.ciqpro@spglobal.com](mailto:support.ciqpro@spglobal.com).

## The Quality Program from Start to Finish



We collect billions of data points a year and run over 155,000 data quality checks.



We publish this quality-checked data so you can make better business decisions.



You notice a quality issue in our data and notify our support team.



Our analysts verify the discrepancy and identify the root cause.



You get a \$50 reward for each verified mistake.



Our database sparkles with new, clean content.

## About S&P Global Market Intelligence

S&P Global Market Intelligence integrates financial and industry data, research, and news into tools that help track performance, generate alpha, identify investment ideas, understand competitive and industry dynamics, perform valuation, and assess risk.

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