



Commercial Services & Supplies

Driving forces

Commercial service suppliers include companies providing products and services that are not part of the core business activities of their enterprise customers. Given the industry's sweeping scope, it encompasses both manually intensive and knowledge-intensive skill sets but consistently relies heavily on human capital. Fair labor practices combined with employee development programs, knowledge management, and adequate incentive schemes are important for creating successful, safe and healthy working environments, thereby helping enhance productivity, attract new talent and retain employees. On the demand side, customer relationship management plays a crucial role, as long-lasting relationships are beneficial to both customers and providers. Corporate governance and management quality help industry leaders maintain diversified business models to leverage internal synergies and employ cutting-edge technologies. As business-to-business service partners, commercial service suppliers are ideally placed to spearhead sustainability innovations and promote them among their customer bases.

Highlighted criteria & dimension weights

- Environmental Dimension...25%
 - Climate Strategy
 - Environmental Policy & Management Systems
 - Operational Eco-Efficiency
- Social Dimension 36%
 - Human Capital Development
 - Occupational Health and Safety
- Governance & Economic Dimension 39%
 - Codes of Business Conduct
 - Customer Relationship Management
 - Risk & Crisis Management
 - Supply Chain Management

Industry Awards 2022

		S&P Global ESG Score
S&P Global Gold Class		
Waste Management, Inc.	United States	79
S&P Global Bronze Class		
Brambles Limited	Australia	75
Sustainability Yearbook Members		
Toppan Inc.	Japan	69
Rentokil Initial plc	United Kingdom	69
Downer EDI Limited	Australia	68
Republic Services, Inc.	United States	66
Dai Nippon Printing Co., Ltd.*	Japan	65
China Everbright		
Environment Group Limited	Hong Kong	65
Mitie Group plc	United Kingdom	61
ISS A/S	Denmark	59

* S&P Global Industry Mover

Industry Statistics

Number of companies assessed	98
Market capitalization of assessed companies (in USD billion)	492.5
Number of companies in Yearbook	10
Market capitalization of companies in Yearbook (in USD billion)	152.5