

Member of DJSI World, DJSI Europe

Company Information

Country: United Kingdom

Index market cap*: 2,209

*USD millions

Source: S&P Global BMI, 30 August 2019

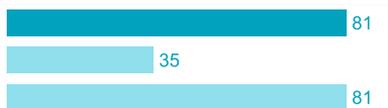
2019 Assessment Results

Source: SAM CSA, 13 September 2019

Total Scores



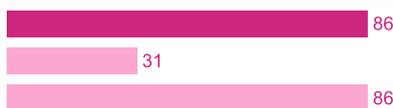
Economic



Environmental



Social



■ Royal Mail PLC
■ Industry Average Score
■ Industry Best Score

Industry Overview	Maximum Score	Average Score
Total	85	36
Economic Dimension	81	35
Environmental Dimension	95	44
Social Dimension	86	31

DJSI World	Maximum Score	Average Score
Total	85	73
Economic Dimension	81	70
Environmental Dimension	91	83
Social Dimension	86	69

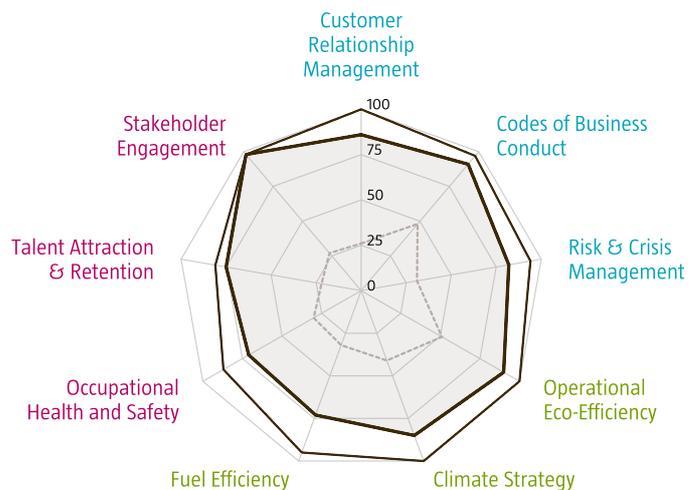
Royal Mail PLC leads the Transportation and Transportation Infrastructure industry in SAM Corporate Sustainability Assessment based on its Total Sustainability Score in 2019. This report provides a broad overview of the performance of the Transportation and Transportation Infrastructure industry and the relative positioning of Royal Mail PLC at the dimension and criteria level.

Industry Drivers

The transportation industry consists of a number of sub-industries, each with distinctive dynamics, competitive landscapes and sustainability issues. But the most important material factor across the industry remains the same: safe and efficient movement of goods and passengers. Additional key factors include fuel efficiency, operational eco-efficiency, and occupational health and safety. Effectively managing transportation and ports contributes to cost advantages which influence companies' ability to offer competitive pricing and gain market share. Lower-carbon and more efficient transportation options provide an opportunity to acquire new customers and retain existing ones as more companies commit to reducing their carbon footprint along the entire value chain. Meanwhile, offering a high-quality, reliable service requires companies to develop an engaged and motivated workforce through effective human capital development programs. Finally, corruption and bribery remain an inherent issue when dealing with governmental organizations that could result into material impact in terms of monetary penalties or blacklisting.

Company Performance

RobecoSAM has selected the most relevant criteria in each sustainability dimension based on their weight in the assessment and their current or expected significance for the industry. The spider chart below visualizes the performance of the industry leader against the best score achieved in each criterion and the median industry score.



— Industry best score - - - - Industry average score ■ Royal Mail PLC

Corporate Sustainability Assessment

The SAM Corporate Sustainability Assessment (CSA) is a comprehensive annual evaluation of companies' sustainability practices and performance. Every March, RobecoSAM extends invitations to over 3,500 of the largest, listed companies globally to participate in the assessment by completing an in-depth questionnaire. Assessment results are published in September, following the analysis of companies' submissions complemented by additional research performed by RobecoSAM.

The CSA is one of the longest standing ESG rating methodologies worldwide, dating back to 1999. It assesses companies on the basis of 80 – 120 industry-specific questions across 61 industries focusing on financially material economic, environmental, and social factors that are relevant to companies' success, but that are under-researched in conventional financial analysis. Every year, the CSA undergoes rigorous methodological review in order to ensure that the most current material sustainability topics, as well as emerging, long-term sustainability themes often of interest to investors are reflected, and companies are challenged on topics that lack disclosure today. The ESG Ratings derived from the CSA are used for the annual rebalancing of the iconic Dow Jones Sustainability Indices (DJSI), as well as the S&P Dow Jones Indices (S&P DJI) ESG Index family and are made available to investors, researchers, and non-governmental organizations through the S&P DJI and Bloomberg data platforms. The results of the CSA are also used for the creation of the SAM Sustainability Yearbook, one of the most comprehensive annual publications on corporate sustainability. Selected ratings are made available to the general public through the Sustainability Yearbook website: <http://yearbook.robecosam.com>

Additional Resources

For more information on the CSA and a complete list of all Dow Jones Sustainability Indices constituents visit www.robecosam.com/CSA

Assessed companies can access their own results and benchmark themselves against their peers directly through the online assessment portal.

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