

Member of DJSI Emerging Markets

Company Information

Country: Thailand

Index market cap*: 2,132

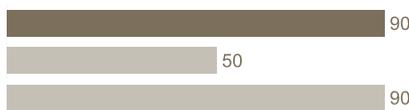
*USD millions

Source: S&P Global BMI, 30 August 2019

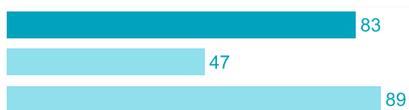
2019 Assessment Results

Source: SAM CSA, 13 September 2019

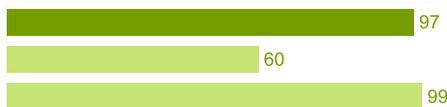
Total Scores



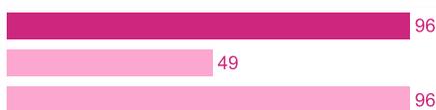
Economic



Environmental



Social



True Corp PCL
Industry Average Score
Industry Best Score

Industry Overview	Maximum Score	Average Score
Total	90	50
Economic Dimension	89	47
Environmental Dimension	99	60
Social Dimension	96	49

DJSI World	Maximum Score	Average Score
Total	90	86
Economic Dimension	89	82
Environmental Dimension	99	89
Social Dimension	94	89

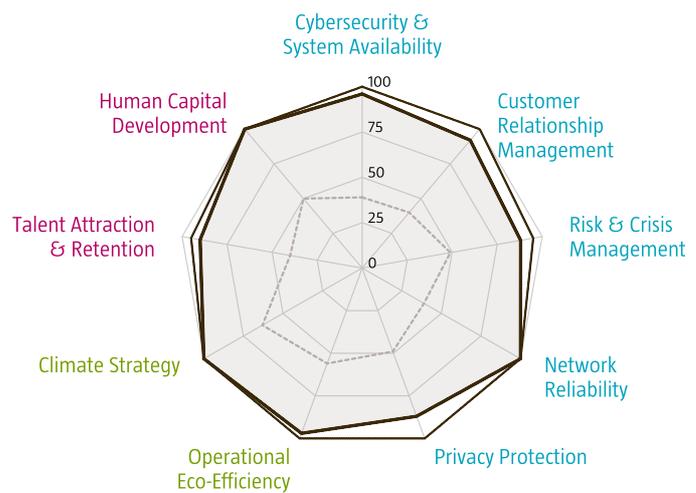
True Corp PCL leads the Telecommunication Services industry in SAM Corporate Sustainability Assessment based on its Total Sustainability Score in 2019. This report provides a broad overview of the performance of the Telecommunication Services industry and the relative positioning of True Corp PCL at the dimension and criteria level.

Industry Drivers

The telecommunications industry operates in a highly competitive, albeit heavily regulated, environment, where exposure to anti-trust action is pronounced. In order to remain competitive in a market consistently subject to rapid technological change, companies need to adopt efficient and flexible business models enabling them to integrate next-generation technologies such as 5G and to produce innovative, solutions that address social and environmental issues. Implementation of resilient systems to assure customers' data privacy is important in retaining customers and avoiding regulatory issues. The increased use of smart devices has also increased the attention that consumers pay to data privacy. Insufficient database and network protection could further expose companies to reputational and legal risks. Cybersecurity and physical threats to network infrastructure (eg. extreme weather events) can have significant economic impact. Investing in data security and upgrading network infrastructure are therefore crucial.

Company Performance

RobecoSAM has selected the most relevant criteria in each sustainability dimension based on their weight in the assessment and their current or expected significance for the industry. The spider chart below visualizes the performance of the industry leader against the best score achieved in each criterion and the median industry score.



— Industry best score - - - - Industry average score True Corp PCL

Corporate Sustainability Assessment

The SAM Corporate Sustainability Assessment (CSA) is a comprehensive annual evaluation of companies' sustainability practices and performance. Every March, RobecoSAM extends invitations to over 3,500 of the largest, listed companies globally to participate in the assessment by completing an in-depth questionnaire. Assessment results are published in September, following the analysis of companies' submissions complemented by additional research performed by RobecoSAM.

The CSA is one of the longest standing ESG rating methodologies worldwide, dating back to 1999. It assesses companies on the basis of 80 – 120 industry-specific questions across 61 industries focusing on financially material economic, environmental, and social factors that are relevant to companies' success, but that are under-researched in conventional financial analysis. Every year, the CSA undergoes rigorous methodological review in order to ensure that the most current material sustainability topics, as well as emerging, long-term sustainability themes often of interest to investors are reflected, and companies are challenged on topics that lack disclosure today. The ESG Ratings derived from the CSA are used for the annual rebalancing of the iconic Dow Jones Sustainability Indices (DJSI), as well as the S&P Dow Jones Indices (S&P DJI) ESG Index family and are made available to investors, researchers, and non-governmental organizations through the S&P DJI and Bloomberg data platforms. The results of the CSA are also used for the creation of the SAM Sustainability Yearbook, one of the most comprehensive annual publications on corporate sustainability. Selected ratings are made available to the general public through the Sustainability Yearbook website: <http://yearbook.robecosam.com>

Additional Resources

For more information on the CSA and a complete list of all Dow Jones Sustainability Indices constituents visit www.robecosam.com/CSA

Assessed companies can access their own results and benchmark themselves against their peers directly through the online assessment portal.

Contact

RobecoSAM AG
Josefstrasse 218
CH-8005 Zürich Switzerland
Tel +41 44 653 10 10
assessments@robecosam.com

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