

Member of DJSI World, DJSI North America

Company Information

Country: United States

Index market cap*: 58,425

*USD millions

Source: S&P Global BMI, 30 August 2019

2019 Assessment Results

Source: SAM CSA, 13 September 2019

Total Scores



Economic



Environmental



Social



■ Cigna Corp
■ Industry Average Score
■ Industry Best Score

Industry Overview	Maximum Score	Average Score
Total	78	28
Economic Dimension	78	32
Environmental Dimension	94	27
Social Dimension	78	24

DJSI World	Maximum Score	Average Score
Total	78	69
Economic Dimension	78	67
Environmental Dimension	94	74
Social Dimension	78	71

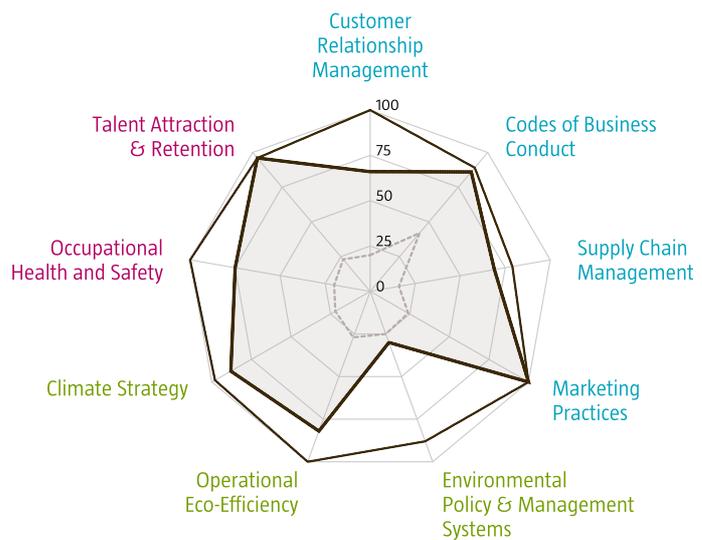
Cigna Corp leads the Health Care Providers & Services industry in SAM Corporate Sustainability Assessment based on its Total Sustainability Score in 2019. This report provides a broad overview of the performance of the Health Care Providers & Services industry and the relative positioning of Cigna Corp at the dimension and criteria level.

Industry Drivers

The healthcare providers and services industry includes managed care, insurers, distributors, hospitals, and clinics. Trends such as aging populations, the increasing prevalence of chronic diseases, a shortage of skilled staff, and mounting pressure on healthcare budgets, are key factors affecting this industry. Rising healthcare costs and the growing divide in healthcare access are major societal challenges. Leading companies search for cost-effective, sustainable healthcare systems by engaging with stakeholders including government payers, employers, providers and patients. As the industry moves towards more patient-centric care, companies should focus on labor-saving technologies, human capital management, quality over quantity of care, cost-effective health outcomes over expensive treatments, early intervention and prevention over late-stage treatment and ongoing disease management rather than isolated, disconnected, episodic care. This will lead to an increase in the importance of customer-oriented services, integrative care, and strategic alliances across traditional business boundaries.

Company Performance

RobecoSAM has selected the most relevant criteria in each sustainability dimension based on their weight in the assessment and their current or expected significance for the industry. The spider chart below visualizes the performance of the industry leader against the best score achieved in each criterion and the median industry score.



— Industry best score - - - - Industry average score ■ Cigna Corp

Corporate Sustainability Assessment

The SAM Corporate Sustainability Assessment (CSA) is a comprehensive annual evaluation of companies' sustainability practices and performance. Every March, RobecoSAM extends invitations to over 3,500 of the largest, listed companies globally to participate in the assessment by completing an in-depth questionnaire. Assessment results are published in September, following the analysis of companies' submissions complemented by additional research performed by RobecoSAM.

The CSA is one of the longest standing ESG rating methodologies worldwide, dating back to 1999. It assesses companies on the basis of 80 – 120 industry-specific questions across 61 industries focusing on financially material economic, environmental, and social factors that are relevant to companies' success, but that are under-researched in conventional financial analysis. Every year, the CSA undergoes rigorous methodological review in order to ensure that the most current material sustainability topics, as well as emerging, long-term sustainability themes often of interest to investors are reflected, and companies are challenged on topics that lack disclosure today. The ESG Ratings derived from the CSA are used for the annual rebalancing of the iconic Dow Jones Sustainability Indices (DJSI), as well as the S&P Dow Jones Indices (S&P DJI) ESG Index family and are made available to investors, researchers, and non-governmental organizations through the S&P DJI and Bloomberg data platforms. The results of the CSA are also used for the creation of the SAM Sustainability Yearbook, one of the most comprehensive annual publications on corporate sustainability. Selected ratings are made available to the general public through the Sustainability Yearbook website: <http://yearbook.robecosam.com>

Additional Resources

For more information on the CSA and a complete list of all Dow Jones Sustainability Indices constituents visit www.robecosam.com/CSA

Assessed companies can access their own results and benchmark themselves against their peers directly through the online assessment portal.

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